



# SIDE PRINCESS RESORT HOTEL&SPA

## SUSTAINABILITY REPORT

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## Our Sustainability Policy

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- For a sustainable world;
- We attach importance to evaluating, resolving and reporting suggestions and complaints from our guests, employees and other stakeholders .
- In line with the understanding of sustainability, we provide training to our employees in order to raise their awareness and contribute to their development and ensure that they take an active role at every stage.
- We comply with laws and regulations in all our activities.



## Our Sustainability Policy

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### OUR ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT POLICY

- We evaluate the environmental impact and dimension of our activities within the framework of legal regulations and work to minimize our impact .
- We make evaluations at the purchasing stage to reduce our waste at the source.
- We separate our wastes according to their groups and hazard classes in the most effective way. We deliver our waste to licensed companies appropriate to its class .
- We aim to reduce the amount of waste.
- We use hazardous substances and chemicals only when necessary and as much as necessary.
- Waste separation, zero waste etc. We provide training to our staff on these issues and raise awareness of our guests by organizing events on these issues .
- We carry out the necessary infrastructure work for the effective use of our natural resources and aim to reduce them by monitoring them regularly.
- We raise awareness for our guests and employees to use our natural resources consciously.



## **Our Sustainability Policy**

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### **OUR PURCHASING POLICY**

- We contribute to protecting nature by choosing materials with "recycling" and "environmentally friendly" labels when purchasing them for our hotel .
- We contribute to the regional economy by supplying products/goods from local suppliers and try to reduce our carbon footprint. We aim to constantly increase the ratio of our local suppliers by monitoring them.
- We try to reduce our footprint. We aim to constantly increase the ratio of our local suppliers by monitoring them.

### **OUR EMPLOYMENT POLICY**

- We contribute to the development of the region by providing employment to local people.
- It is our principle to create a fair and peaceful work environment for our personnel, where no discrimination is made and equal opportunities are provided.
- We listen to our employees and apply a communication model in which ideas can be expressed freely, focusing on solutions and improving dialogue.



## Our Sustainability Policy

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### OUR CULTURAL AWARENESS POLICY

- We organize promotions and events so that our guests can access the natural and cultural heritage, local products and services in our region .
- Ensures that local culture, traditions and customs are protected; We do not allow discriminatory activities regarding views, ethnicity, beliefs and vulnerable groups. We know that visitors, both for touristic purposes and for work, contribute to regional development with their different cultures and should be treated with hospitality.
- We support the preservation of historical and archaeological monuments.
- Within the scope of our activities, we hold meetings to take into account local characteristics, sensitivities and the needs of the local people and keep the communication channel open.
- We work together with the local people to help each other, to protect historical and cultural assets, and to support the preservation of natural texture.



## Our Sustainability Policy

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### OUR CULTURAL AWARENESS POLICY

- We support all our stakeholders in promoting the food, activities, culture and traditions of the region (religious-cultural places, natural riches, biodiversity, etc.), provide training to our staff, and provide information to our guests.
- Knows our geography and local society well and respects their historical values and traditions; We contribute to economic, social and cultural development.
- We develop/contribute to social projects that will contribute to the social and economic development of society and local stakeholders and local employment .



## Our Sustainability Policy

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### OUR HUMAN RIGHTS POLICY

- We respect each other's opinions.
- We act openly, providing equal opportunities, transparently, fairly and open to employee participation.
- Gender, language, race, age, socio-economic status, educational status, ethnicity, religious belief, etc. We are against discrimination arising from issues such as.
- We ensure that all our employees benefit equally from the social rights, fringe benefits and rewards we offer.



## Our Sustainability Policy

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### OUR ACCESSIBILITY POLICY

- We carry out our activities by considering the convenience of individuals with special needs (disabled people, children, etc.) to access our products and services .
- We constantly monitor and measure our practices and targets in our sustainability management system and initiate, plan and finalize our corrective actions when necessary.
- We care about accessibility, health and safety standards for all our guests, staff and visitors with special needs, physical sensitivities and difficulties, and we organize the environments where they spend their holidays or work in line with these standards.
- We inform our stakeholders on all issues stated in our policies and ensure their involvement.





## Our Sustainability Policy

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### OUR CHILDREN'S RIGHTS POLICY

- There is no child labor in our hotel and we expect the same sensitivity from all our business partners.
- We provide environments/opportunities within the facility that contribute to the development of children, where they can easily express their thoughts, wishes and feelings, and where they feel free and comfortable.
- We give service priority in our presentation areas.
- We provide awareness training to our staff on child rights/abuse.
- We try to raise awareness of families' attitudes and behaviors towards their children, and signs of physical-verbal-psychological violence or neglect.



## Our Sustainability Policy

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### OUR CHILDREN'S RIGHTS POLICY

- We make sure that children are under adult supervision in the activities they participate in.
- In environments where we take children under their care (mini club, etc.), we always keep an eye on them and hand them over to their parents.
- We support relevant projects on the protection of children's rights.
- When we witness suspicious behavior regarding children, we first inform the hotel management and ask for help from the Social Support Line when deemed necessary.



## Our Sustainability Policy

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### OUR EMPLOYMENT, WOMEN'S RIGHTS AND EQUALITY POLICY

- We ensure the health, safety and welfare of all our employees, regardless of gender.
- We support women's participation in the workforce in all our departments and provide equal opportunities.
- We act with the policy of "equal pay for equal work" without discrimination of gender.
- We contribute to the development of the region by providing employment to local people.
- We provide the necessary environment to benefit from career opportunities equally.
- We provide a working environment that maintains work-family life balance.



## Our Sustainability Policy

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### OUR EMPLOYMENT, WOMEN'S RIGHTS AND EQUALITY POLICY

- We provide equal opportunities for women to be in management positions.
- Women shall not be subjected to any form of abuse, harassment, discrimination, suppression, coercion, slander, etc. We do not allow it to be exposed to such situations .
- Communication channels are diversified and used actively so that all our staff can express themselves easily (complaint web channel / complaint box / directory manager), and when necessary, the social support line of the Ministry of Family and Social Policy is used.
- To all our employees; Training on behavior for special protected groups (women, children, disabled, interns, minorities, etc.) is given regularly

We inform our stakeholders on all issues stated in our policies and ensure their involvement.



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## **Our sustainability message;**

As Side Princess Resort Hotel & Spa family;  
We need your support in order to transfer our resources to future generations and use them in the most efficient way. We are aware of our responsibility towards nature, the environment and future generations. We invite our guests, staff, suppliers and all our stakeholders to be sensitive.





## Sustainability Action Report;

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### Our Culture, Heritage and Values;

- Our female statue holding a pomegranate in her hand symbolizes the Side region,





## Sustainability Action Report;

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### Our Culture, Heritage and Values;



- We present our paintings to our guests to promote our region.



## Sustainability Action Report;

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### Our Culture, Heritage and Values;

- In Turkish nights, we reflect the culture of our region to our guests by using local clothes and local decorations, as well as local dishes.
- We also celebrate our national holidays with enthusiasm and include our guests in our celebrations .







## Sustainability Action Report;

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### Our Culture, Heritage and Values;

- We reflect examples of our culture by serving Turkish delight along with Turkish coffee in all our bars .





## Sustainability Action Report;

### Our Culture, Heritage and Values;

- In our gift shops, items related to our culture are sold. (magnets, regional visuals, tile work, Turkish coffee, Turkish delight, copper coffee pots, etc.)





## Sustainability Action Report;

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### Our Culture, Heritage and Values;

- Our Turkish bath and the baths provided here. Services are a part of our culture (pouch, foam, etc.).





## Sustainability Action Report;

### Our Culture, Heritage and Values;

- Our guests can access general information about Antalya by scanning the QR code on our website and in-hotel application,
- We have information posters explaining our Culture, Heritage and Values in our personnel areas and regular training is provided.
- Museum cards were given to our staff as a gift to encourage them to visit historical values.



### ANTALYA KÜLTÜR, MİRAS VE DEĞERLERİMİZ

#### Tarihçe

Helenistik dönemde Bergama Kralı II. Attalos (MÖ 159-138), askerlerine "Gidin ve bana yeryüzündeki cenneti bulun" der. Askerlerinin gösterdiği yeri beğenen II. Attalos, bölgenin stratejik önemini dikkate alarak buraya bir liman şehri kurdurur ve kent, kurucusu Attalos'un adına binaen "Ataleia" olarak adlandırılır. Ateleia "Attalos Yurdu" anlamına gelmektedir.

Antalya ve çevresinde, asırlardır süzülen iki hayat tarzının da mirası vardır. Türkler buraya ilk geldiklerinde yerleşik düzene hemen uymuşlar; köy, kasaba ve şehirler kurmuşlardır. Nüfusun bir kesimi ise Türklerin Anadolu'ya gelmesinden önce olduğu gibi konargöçer hayatı sürdürmüştür.

Deve, koyun gibi hayvanları yetiştirir bunlardan ürettikleri ürünleri, yerleşik halkın ürünleriyle değişerek ya da satarak geçinirlerdi. Et, süt, yağ üretirler, kıl çadır ve doğal kökboyalı kilim dokurlardı. Kışlaklarda dar alanlara tahıl, sebze ekenler bile olurdu. Hatta Osmanlı ordusuna at yetiştiren büyük konargöçer grupları (aşiret, oymak) vardı.

#### Doğal Güzellikler

**Manavgat Şelalesi:** Antalya'nın Manavgat ilçesinde yer alır. Muhteşem bir doğa manzarasına sahip olan şelalede doğa manzaraları içinde macera yaşamaya imkan veren nehrin, belirli etaplarında rafting ve kano gibi çeşitli doğa sporları yapılabilmektedir.





## Sustainability Action Report;

### Our Culture, Heritage and Values;

#### DOĞAL VE TARİHİ ALANLARDA UYULMASI GEREKEN KONULAR

##### Koruma Altına Alınan Bitki ve Hayvan Türleri

Akdeniz Foku, Yeşil Deniz Kaplumbağası ve İribaş Deniz Kaplumbağası (Caretta Caretta), bu bölgelerde koruma altına alınmış hayvanlardan bazılarıdır.

Koruma altına alınan bitki çeşitlerimizden bazıları ise, Sıklamen, İris Çiçeği, Kum zambağı ve Nergis gibi bitki türleri de koruma altına alınan türler arasındadır.

Antalya ilinde bulunan 5 Antik kente ait 5 endemik bitkisi koruma altına alınmıştır. Bunlar, Phaselis'te yetişen Burçak, Perge'nin Hava Cıvası, Side'nin canavar otu, Aspendos'un Orkidesi ve Termessos'un Çiğdemidir.

Koruma altına alınan bitki ve hayvan türlerinden elde edilmiş hediyelik eşyaları satın almanız sakıncalıdır.

Tarım Orman Bakanlığın izin verdiği tarihler dışında avlanma sporu yasaktır.

Sirk, yunus gösterileri gibi hayvanları doğal yaşamından ayıran aktivitelere katılmamanızı önemle rica ederiz.



AKDENİZ FOKU



İRİS ÇİÇEĞİ



SIKLAMEN



YEŞİL DENİZ KAPLUMBAĞASI



KUM ZAMBAĞI



İRİBAŞ DENİZ  
KAPLUMBAĞASI  
(CARETTA CARETTA)

- Our stakeholders can access Natural and Historical information by scanning QR codes on our website and in-hotel application. They can access general information about the issues that need to be followed in the areas,





## Sustainability Action Report;

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### Our Culture, Heritage and Values;



- We introduce our natural beauties with the QR Code method placed on the plants in our facility.



## Sustainability Action Report;

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### Our environmentally friendly purchasing activities;

- We prefer our suppliers based on their locality and supply of environmentally friendly products and services,
- We contribute to the regional economy by selecting our suppliers locally,
- We aim to reduce our waste amount by reducing the amount of disposable products.





## Sustainability Action Report;

### Children and Individuals with Special Needs

- Mini club activities are organized where our children can spend time safely and have fun,
- Activities are organized and their active participation is ensured in order to raise environmental awareness and love of nature for our little guests.







## Sustainability Action Report;

### Children and Individuals with Special Needs

- We have parking, room, sun lounger and pool elevators that WC appeal to our guests with special needs.
- Dr. in our region. In cooperation with Hüseyin Vural Special Education Vocational Training Center (School), a student with special needs was employed as an intern .
- Pet bottles and soft drink caps in our facility are collected in the collection areas in the staff and guest areas and sent to the Spinal Cord Paralytics Association at the end of the year to provide support for disabled individuals.
- Our employees are given training on "Behavior Towards Disabled Individuals".





## Sustainability Report;

### Social Responsibility Studies

- As a facility, clothing support was provided to the Municipality's social assistance unit.

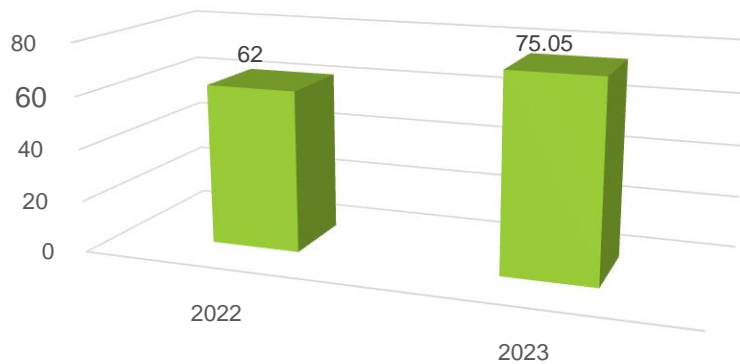




## Sustainability Report;

### Local Employment

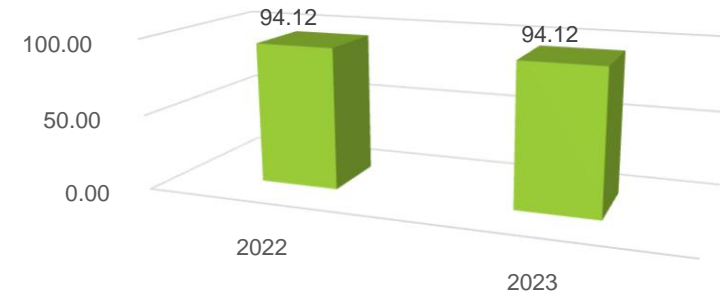
LOCAL EMPLOYMENT RATE (%)



	2022	2023
LOCAL EMPLOYMENT RATE (%)	62	75.05

- Based on 2023, 75.05% of our staff is local, which shows our contribution to the regional economy.

LOCAL ADMINISTRATOR RATIO (%)



	2022	2023
LOCAL ADMIN RATE (%)	94.12	94.12

- In the calculation made based on 2023, our local administrator rate was determined as 94.12%.



## Sustainability Report;

### Local Employment

- It was aimed to increase the local employment rate by participating in the virtual employment fair organized by İYKUR for the Antalya region.



Sayın Katılımcı,

Öncelikle 19-20 Mart 2024 tarihlerinde düzenlediğimiz Sanal Fuar etkinliğimize gösterdiğiniz ilgi için teşekkür ederiz.

Etkinlikte sizinle beraber 57 işletmemiz stant kurmuş olup, 2 günde toplam 1051 tekil kişi stantları ziyaret etmiştir. Katılımcı firmalara toplam 797 adet özgeçmiş bırakılmıştır.

Daha önce Cam Piramit Fuar Alanında düzenlediğimiz ANİF - Antalya İstihdam Fuarını turizm sezonu başında planlayarak, tüm tanıtım/duyuru kanallarını da kullanmaktaydık. Sanal Fuar Etkinliğimizi ise Antalya-Isparta-Burdur ve Mersin olmak üzere 50K 'dan fazla kişiye SMS ile, İŞKUR Antalya ve 500K 'dan fazla takipçisi olan Genel Müdürlüğümüzün sosyal medya sayfalarımızda duyurduk.

Umarım Sanal ANİF'24 işletmeniz açısından verimli geçmiştir.

Bazı teknik eksiklerimizi gidermiş olacağımız bir sonraki Sanal ANİF Etkinliğinde görüşmek umuduyla, işbirliğiniz için tekrar teşekkür eder, iyi çalışmalar dileriz.



## Sustainability Report;

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- By employing a certain number of interns each year from students studying at Tourism Vocational High Schools, we contribute to both students' industry practice and employment.



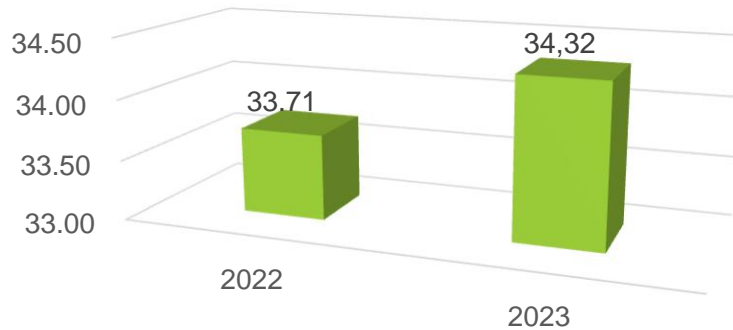


## Sustainability Report;

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### Opportunity Equality

RATIO OF FEMALE EMPLOYEES



- Our female employee rate, which was 33.71% in 2022, increased to 34.32% in 2023.

	2022	2023
■ RATIO OF FEMALE EMPLOYEES	33.71	34,32



## Sustainability Report;

### Energy-saving

- There are 2 charging stations for electric vehicles in our facility.
- An Energy Survey was conducted in our facility and ISO 50001 Energy Management System Certificate was obtained, thus, energy efficiency improvement works have started and continue



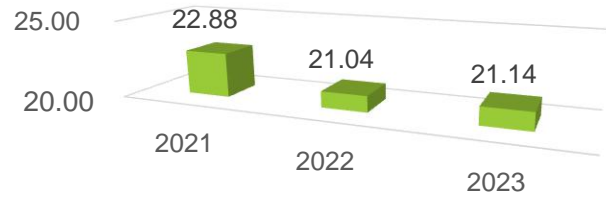


## Sustainability Report;

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### Electric

ELECTRICITY CONSUMPTION PER PERSON  
AMOUNT(KWH)



- Electric energy consumption per person  
It is calculated as 21.14 KWH in 2023.

	2021	2022	2023
■ ELECTRICITY PER PERSON CONSUMPTION AMOUNT(KWH)	22.88	21.04	21.14





## Sustainability Report;

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### **Our electricity saving practices;** •We use

all of the day's heat for preheating, thus saving 57.97% in electricity consumption.

- Meeting room lighting is divided into sections and the lighting level can be increased or decreased according to need.
- There is a card system in the rooms, even if the card is inserted, the heating/cooling system is turned off when any window or balcony door is opened .
- We make sure that all the devices we purchase and will purchase are A+ class.
- We convert our garden lighting to solar lighting.
- We use motion-sensitive lighting equipment in general areas and personnel areas.
- In order to minimize energy losses, we regularly carry out periodic maintenance and cleaning of our equipment.
- Personnel training and information on energy saving are provided. We also have informative articles for our guests and draw attention to the issue of savings within the facility.

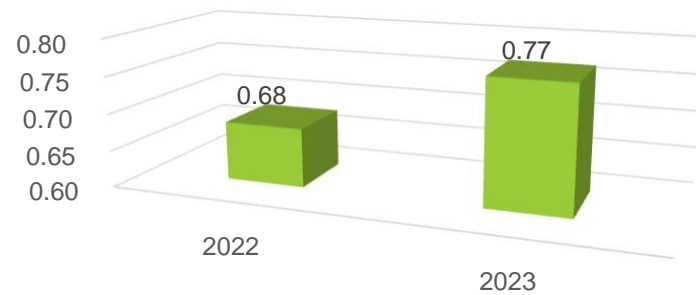


## Sustainability Report;

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### LNG

LNG CONSUMPTION AMOUNT PER PERSON (KG)



- In 2023, LNG consumption per capita is calculated as 0.77 KG.

	2022	2023
LNG CONSUMPTION PER PERSON AMOUNT(KG)	0.68	0.77

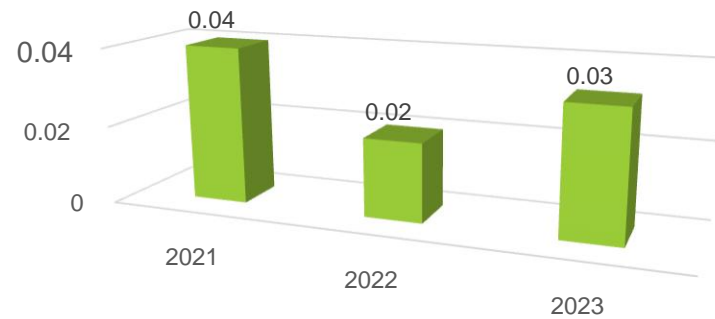


## Sustainability Report;

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### Diesel

DIESEL CONSUMPTION AMOUNT PER PERSON (L)



	2021	2022	2023
■ DIESEL PER PERSON CONSUMPTION AMOUNT (L)	0.04	0.02	0.03

- In 2023, diesel consumption per capita is calculated as 0.03 L.



## Sustainability Report;

### Our Water Risk Map

**AQUEDUCT** BETA WATER RISK ATLAS

TOOLS BLOG PUBLICATIONS DATA USER STORIES ABOUT SUBSCRIBE

BASELINE FUTURE PRIORITIZE BASINS

Temporal resolution: Annual Monthly

Analyze

Name: Input address

Location 1

Prev Next Page 1 of 1

Download as CSV, GPKG Instructions

Apply analysis

Overall Water Risk

Low Low-Medium Medium-High High Extremely high

(0-1) (1-2) (2-3) (3-4) (4-5)

No data

Leaflet | © Mapbox © OpenStreetMap © OpenStreetMap

Input address	Match address	Latitude	Longitude	Major Basin	Minor Basin	Aquifer	Country	Province	Overall Water Risk
-	-	36.785353493	31.388916938	Mediterranean Sea, East Coast	Goksu River	-	Turkey	Antalya	High (3-4)

Prev Next Page 1 of 1

Download result as: [CSV](#) [GPKG](#)

[Instructions](#)



## Sustainability Report;

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### Our Water Risk Map

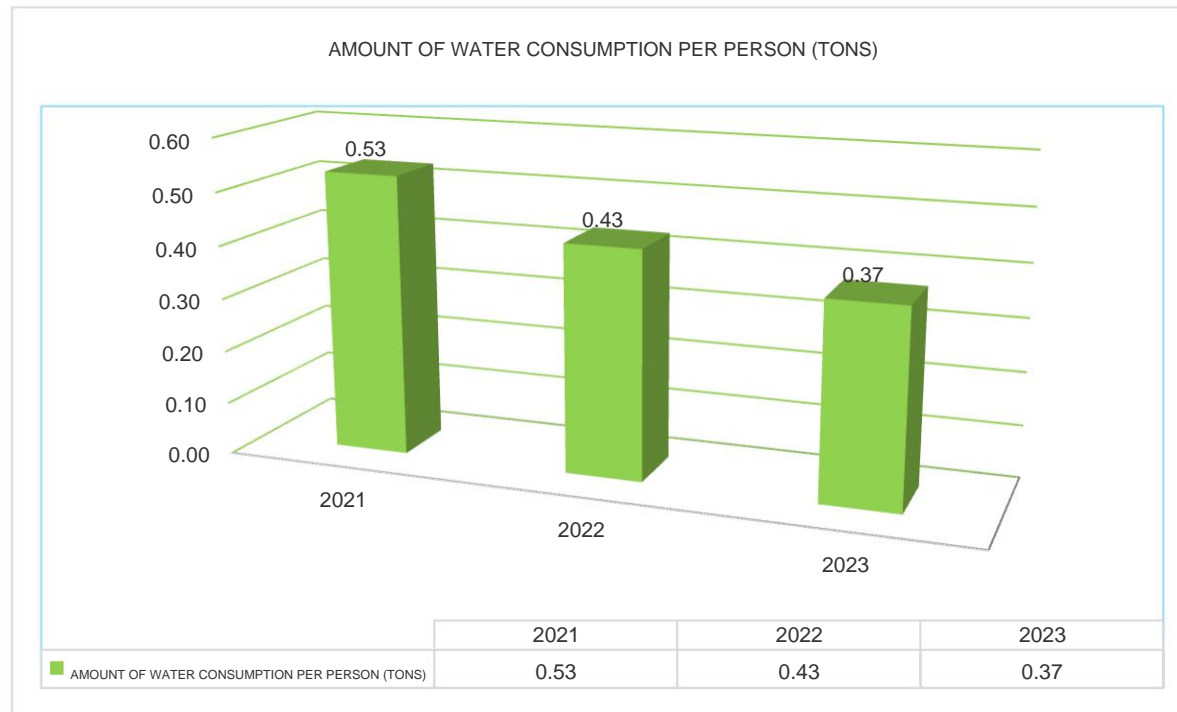
- According to its statement, the World Wildlife Fund pointed out that Antalya is on the global list of cities with high water risk,
- Therefore, as a business that has adopted the principle of protecting our natural resources and using them in the most efficient way, we have to raise awareness and contribute by providing the necessary training to our staff and the necessary information to our guests. We carry out our activities by protecting our natural resources, especially in our country that is facing drought.



## Sustainability Report;

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This



- Water consumption per capita in 2023 is calculated as 0.37 Tons.



## Sustainability Report;

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### Our practices for water saving;

- The rooms have a water-saving aerator and shower head.
- Garden irrigation operations are carried out using the spring system.
- There are two buttons, small and large, on the cistern push button in toilet bowls; the small one consumes 3 liters of water and the larger one consumes 6 liters of water.
- We use a photocell system in our general area sink taps to prevent water consumption.
- Plants with low water needs are included in our landscape.
- In our facility, a shower cabin is used instead of a bathtub.
- Knee operated sinks are used in production areas.



## Sustainability Report;

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### Waste Management

- We support recycling by separating waste on site and in this context, we work with licensed waste companies.
- We deliver our waste, which is separated by type, to the licensed companies we work with, after collecting them in appropriate storage areas.

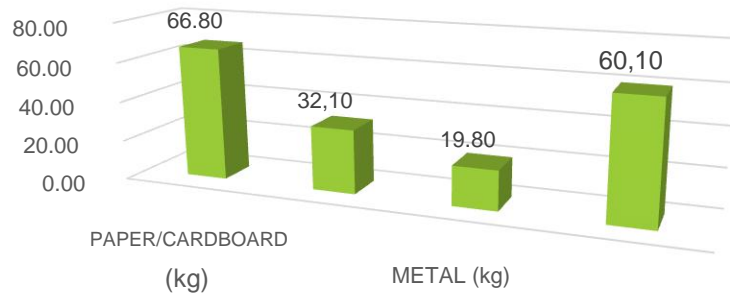




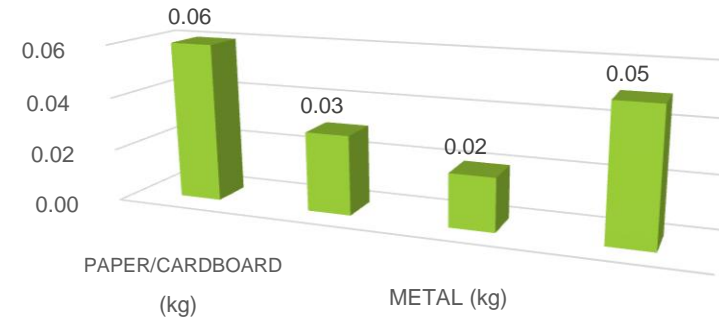
# Sustainability Report;

## Waste Management

AMOUNT OF WASTE PER PERSON IN 2022 (KG)



AMOUNT OF WASTE PER PERSON IN 2023 (KG)



	PAPER/SNOW TONS (kg)	PLASTIC (kg)	METAL (kg)	GLASS (kg)
■ WASTE PER CAPITA IN 2022 AMOUNT (KG)	66.80	32,10	19.80	60,10

	PAPER/SNOW TONS (kg)	PLASTIC (kg)	METAL (kg)	GLASS (kg)
■ WASTE PER CAPITA IN 2023 AMOUNT (KG)	0.06	0.03	0.02	0.05



## Sustainability Report;

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### Waste Management

- We provide plastic straws to our guests upon request, thus aiming to reduce the amount of plastic waste.
- While we conduct our guest surveys as printed documents, we aim to reduce paper consumption by switching to an online system in 2023.
- We aim to reduce our amount of plastic waste by using refillable dispensers instead of disposable shampoo and shower gel by the end of 2022.

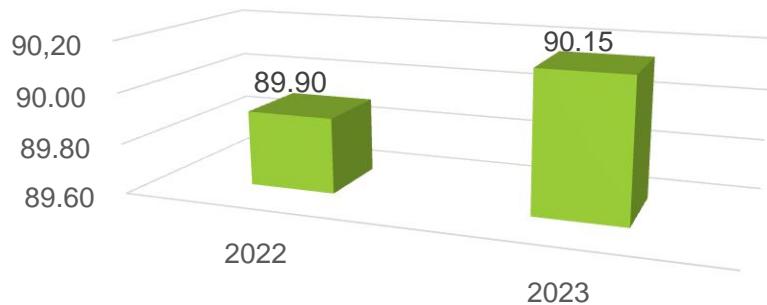




## Sustainability Report;

### Guest Satisfaction

GUEST SATISFACTION (90.15/100)



	2022	2023
■ GUEST SATISFACTION (90.15/100)	89.90	90.15

- The feedback of our guests staying at our facility in 2023 was rated and our satisfaction rate was determined as 90.15.
- We expect contributions from our guests for Sustainability practices in 2024 .

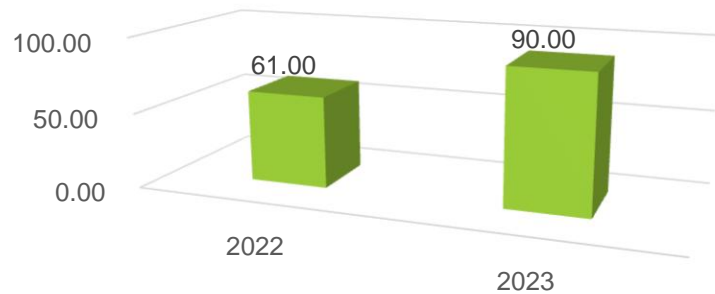


## Sustainability Report;

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### Local Supplier

LOCAL SUPPLIER RATES (%)



	2022	2023
LOCAL SUPPLIER RATES (%)	61.00	90.00

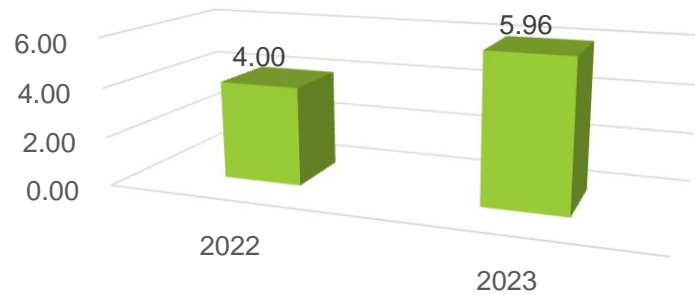
- We take care to select all our food, beverage products, consumables and service suppliers locally.
- We have increased the rate of our Local Suppliers from 61% in 2022 to 90% in 2023.



## Sustainability Report;

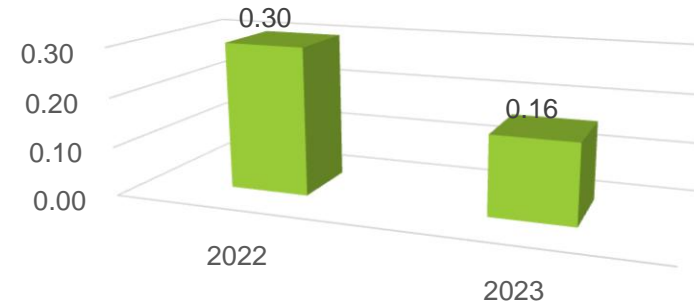
### Consumable and Disposable Material Consumption Amount in 2023

CONSUMABLE MATERIAL CONSUMPTION



	2022	2023
■ SUPPLIES CONSUMPTION	4.00	5.96

DISPOSABLE PACKAGING CONSUMPTION



	2022	2023
■ DISPOSABLE PACKAGING CONSUMPTION	0.30	0.16

•According to 2023 data, our consumable material consumption amount is calculated as 5.96 kg per person.

•Our disposable material consumption amount is 2023 According to data, it is calculated as 0.16 kg per person.



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WE THANK YOU

